

Data Protection Statement

Oxy3 Ozongeräte

Produktion GmbH

1. General

- 1.1. In compliance with the duty to provide information in accordance with the General Data Protection Regulation (GDPR), we hereby inform you, as existing or future customers, about the most important aspects of data processing in the course of the contractual relationship. We are committed to protecting your personal data. Your data is processed exclusively on the basis of the legal provisions (GDPR, TKG (telecommunication law)). This data protection information serves the purposes of informing you about the most important aspects of data processing within the framework of our website.
- 1.2. Oxy3 Ozongeräte Produktion GmbH, 8712 Niklasdorf Parkring 1 (hereafter referred to as "Oxy3"), is responsible for personal data collected and processed in connection with the website www.oxy3.at, in accordance with data protection law in the sense of GDPR.

2. Purpose and legal basis of data processing

- 2.1. We store and process the data provided by you for the purpose of
 - customer management and support
 - to answer your questions and make contact
 - handling your orders
 - creation of your customer account as a personal profile
 - preparation of invoices
 - provision of our contents and services
 - electronic payments
 - marketing and advertising activities
- 2.2. Your data is processed in accordance with the below legal bases
 - a) fulfilment of contract including contract initiation (Art 6 para 1 lit b GDPR)
 - b) fulfilment of legal obligations (art 6 para 1 lit c GDPR)
 - c) legitimate interests (art 6 para 1 lit f GDPR)
 - d) your consent (art 6 para 1 lit a GDPR)
- 2.3. We will not process the data made available to us for any purposes other than to fulfil and implement our contractual or statutory duties and services or for the purposes covered by your consent. The use for statistical purposes is excluded from this, provided that the data made available is anonymised.

3. Use and management of customer data, electronic payment and customer account

3.1. The customer can either order as a guest or create a password-protected customer account in order to place orders via the website www.oxy3.at.

3.2. All data entered by customers in the course of an order are stored. This includes:

- first name and surname, company
- delivery and invoicing address (country, street/house number, post code, ATU number)
- payment data (account details, credit card details)
- email address

Any data mandatory for delivery or order processing is passed on to third-party service providers.

3.3. Furthermore, we will process the specified personal data you made available to us for organisational purposes, management and payment of invoices.

3.4. If you make an electronic payment for a service, the payment service provider or payment processor (e.g. credit card companies, Paypal, Klarna, Apple Pay, Google Pay etc.) may collect further personal data.

3.5. A customer account created by you includes an overview of orders placed and active order processes as well as the above-mentioned customer data. You can manage and amend the customer account. You can reach the website to manage your personal settings at the following address: www.oxy3.at. You need to identify yourself with your username and password.

4. Duration of data storage

4.1. We process your personal data to the extent necessary for the specified purposes, in any event for the duration of contract processing, starting with the initiation until termination. If you create a customer account, your personal data will be stored until your customer account is deactivated. Thereafter your personal data are deleted as a matter of principle.

4.2. In addition, necessary personal data (name, address, purchased goods and purchase date) are stored until the retention periods of liability periods (warranty, product liability) prescribed by law expire and until any legal disputes are settled.

5. Data safety and data transfer

5.1. Your data is protected by respective structural, infrastructure, organizational and technical measures. These measures relate to the protection against unauthorized, illegal and accidental access, processing, loss, use and manipulation, in particular.

5.2. Data will only be transferred or forwarded in accordance with legal provisions.

5.3. Within the framework of our work, we regularly work with service providers and partner companies, in particular, external IT service providers, banks, payment service providers and payment processors, suppliers, printing companies and delivery services who assist us with order processing, providing customers with information and with providing services (processors). These order processors are given access to your personal data

that is required in the course of their work. The legally prescribed data protection provisions for processing order data are particularly strict, these service providers and partner companies may only use the data for fulfilling their duties on our behalf. All order processors instructed by us are contractually obligated by us to comply with the legally prescribed data protection provisions, prior to starting their work.

- 5.4. Irrespective of all efforts to comply with an appropriately high standard concerning the requirements of care at all times, we cannot rule out that information you make available to us via the internet may be seen and used by other persons. Please note that we are not able to accept any liability whatsoever for disclosure of information during data transfer and/or unauthorised access by third parties as a result of errors that were not caused by us.

6. Notification of data leaks

We strive to ensure that data leaks are recognised and rectified and, if applicable, disclosed to you or the respective regulatory authority early on, including the respective affected data categories.

7. Establishing contact by interested parties

When you use the contact form, your personal data (name, email address, message text) is stored by us for six months, to the extent it has been provided by you for processing the enquiry and responding to the enquiry and for any subsequent questions, so that we can go back to it for processing of and responding to your enquiry. This data will not be passed on to third parties without your consent.

8. Accessing our website

- 8.1. When you access our websites, the web servers temporarily store any access in a protocol file. The following data is collected and stored until automatic deletion.

- IP-address of the enquiring server
- date and time of access
- name and URL of the retrieved data
- transferred data quantity
- notification whether the request was successful
- identification data of the browser and operating system used
- website the access originated from
- name of your internet access provider

- 8.2. This data will be processed to guarantee the use of the website (establishment of connection), the safety of the system and the technical administration of the net infrastructure. In addition, processing serves the purpose of optimising Oxy3's internet service. The IP-address will only be analysed in the event of an attack on our net infrastructure.

9. Cookies and website analysis services

- 9.1. Our website was created by means of "Wix-System" and uses so-called cookies. These are small text files that are stored on your terminal for subsequent access via the browser.

They do not cause any damage. We use technically required cookies, on the one hand, and technically not required, permanent cookies, on the other hand.

Technically required cookies are necessary for the operation and functionality of the website, such as e.g. navigating on the website and the correct presentation of the website in order to provide a technically optimised, user-friendly website designed to meet requirements. In addition, we use these cookies to ensure the purchase process is simplified and for contract processing by storing the customer's IP-data as well as name, address, payment data, email address as well as the selected goods and the purchase date. These cookies are deleted as soon as you leave our website or end your browser session.

In addition, we use technically not required, permanent cookies. These are not strictly necessary to use the website but they enable us to personalise marketing offers and permanently store your data (IP-data, name, address, payment data, email address and the selected goods in the basket) and cookie settings on your terminal for any subsequent log-in and/or purchase and order process. They are not deleted when you leave the website or close the browser. When you access our website again via the same terminal, the data stored in the cookies is sent back to our website and displayed. If you deactivate these cookies, any settings you arranged and data you entered will not be stored and once you leave the website and then access the website again, they need to be retrieved again. If permanently set cookies need to be removed, they must be manually deleted.

With regards to technically required cookies, our legal foundation is based on our legitimate interest (art 6 para 1 lit f GDPR) to make the web presence more user-friendly and to process contracts. With regards to technically not required cookies, we ask for your consent in the cookie window; you can withdraw this consent at any point in time (art 6 para 1 lit a GDPR).

You can choose to set your browser in such a way that either cookies will not be received or that you will be notified of the receipt of any cookies. You can then decide if you accept cookies and which cookies you wish to accept or decline. If you decline the use/storage of cookies, your visit of our website may be on the basis of restricted functionality. In order to use our website's full functionality, you should allow cookies to be stored on your system.

Once your visit to our website has ended, you can delete the cookies from your terminal at any point in time. You can find the procedure for management and deletion of cookies in the help function integrated in the respective browser.

9.2. Our website uses Google Analytics, a web analysis service provided by Google Inc ("Google"), 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA. Google Analytics uses so-called "cookies", text files that are stored on your computer and allow analysis of your use of the website. The information concerning your use of our website (including your IP-address) created by the cookies is transferred to Google's server in the US and stored there. We do not store any of your data collected in connection with Google Analytics.

This website uses the option of IP anonymisation offered by Google Analytics. Your IP-address is therefore shortened/anonymised by Google Analytics upon receipt. The IP-address transmitted by your browser within the framework of Google Analytics is not amalgamated with other data by Google.

Google uses this information on our behalf to evaluate your use of the website and to produce reports about the website activities for us as website operator and to provide further services in connection with the website use and internet use to us. Google may pass this information on to third parties, if this is legally required or if third parties process these data on behalf of Google.

You can prevent collection of your data by Google Analytics on this website. You can find the procedure for management and deactivation in the help function integrated in the respective browser.

10. Links to other internet pages

This information concerning data protection does not apply to websites that can be called up via links on our internet page. The operators of these pages are exclusively responsible for the content of the linked internet pages. Any liability for the contents of linked pages is excluded, in particular, as Oxy3 has no influence on the contents of these internet pages.

11. Your rights

11.1. As the affected person, you are entitled to receive information about your stored personal data, their origin and recipient and the purpose of data processing and you are also entitled to correction, data transfer, objection, restriction of processing and blocking or deletion of incorrect or unlawfully processed data.

- 11.2. You are entitled to withdraw your consent regarding the use of your personal data at any point in time. The withdrawal of consent does not affect the legitimacy of data processing carried out on the basis of your consent until withdrawal. Withdrawal entails that we will not process your data for the above-mentioned purposes any longer from this point onwards.
- 11.3. Your requests for information, deletion, correction, objection and/or data transfer, in the latter case, can be addressed to office@oxy3.at, provided this does not result in a disproportionate effort.
- 11.4. If you believe that the processing of your personal data by us is in breach of the current data protection law or that your entitlements in accordance with data protection law have been violated in any other way, you can make a complaint to the respective regulatory authority. The responsible authority in Austria is the data protection authority (<https://www.dsb.gv.at>).

12. Our contact details

Please see the below contact details to get in touch with us:

Oxy3 Ozongeräte Produktion GmbH
8712 Niklasdorf, Parkring 1

Mail: office@oxy3.at

Web: www.oxy3.at